



Prepared For
Village Of Tuxedo Park, Inc.
July 10, 2023

George Armstrong
Orkin Commercial Services
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This report is limited to a visual inspection of the structure. There may be hidden infestations and/or areas of access that are not evident from a visual inspection. The purpose of this report is to document areas of concern from the interior and exterior inspection. Specifically: 1.) visible evidence of pest infestation or damage; 2.) visible conditions conducive to infestations; 3.) visible areas of potential pest access to the structure.



BUSINESS INFORMATION

Village Of Tuxedo Park, Inc.	
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Business Name

Facility or Store Number (if applicable)

77 Wewa Road	Tuxedo Park	NY	10987
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Service Address

City

State

Zip

John Ledwith	(845) 351-4745	
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Service Contact Name

Business Phone Number

Extension

jledwith@tuxedopark-ny.gov

Service Contact Email

Other

Type of Business

BILLING INFORMATION

80 Lorrilard Road	Tuxedo Park	NY	10987
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Billing Address

City

State

Zip

John Ledwith	(845) 351-4745	
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Billing Contact Name

Business Phone Number

Extension

jledwith@tuxedopark-ny.gov

Billing Contact Email

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Notes



Founded in 1901, Atlanta-based Orkin, LLC serves more than 1.7 million clients through more than 400 locations across the world. We'd like to put our century of pest research and real-world results to work for you. Our goal is to get to know your property inside and out, customize an Integrated Pest Management (IPM) program to fit your needs, and integrate seamlessly into your team – so you can breathe easier when it comes to pest control.



WHY CHOOSE ORKIN AS YOUR PARTNER?

Our Commercial Pest Specialists have extensive experience and receive world-class training so they understand the unique challenges you face.

- ◆ **National expertise** – We partner with you and provide unrivalled access to our national expertise and resources to help solve pest problems.
- ◆ **Rapid, effective response** – Because pest problems can occur at any time, we provide fast, reliable and high-quality service to help ensure your establishment is protected.
- ◆ **Breadth and depth of experience** – Our commitment and consistent nationwide service mean we deliver outstanding results, no matter where you are.
- ◆ **Security** – Orkin is bonded, and our Commercial Pest Specialists are screened and randomly drug tested to allay security concerns.



OUR A.I.M.® APPROACH TO PEST PREVENTION

Environmental Commitment

Effective pest management is a process, not a one-time event. Through our IPM approach, which we call A.I.M., we identify the best program for your needs based on scientific research and custom solutions. Our methods combine a collaborative and ongoing cycle of three critical activities, so you can rest assured that your business is getting maximum protection with minimum exposure.



Assess

First we inspect, identify and evaluate all the underlying reasons pests infest your establishment.



Implement

Your Orkin Commercial Pest Specialist continually works with you to develop customized solutions that suit your establishment's unique needs.



Monitor

Year-round monitoring, documentation and communication help ensure the ongoing effectiveness of your service.

ORKIN PRECISION PROTECTION

Orkin is trusted by more businesses in North America than any other pest management provider. We service customers in a wide variety of industries and tailor our program to fit the countless different environments we face every day. We'll start with a comprehensive, on-site inspection and deliver scientifically-based solutions to help meet your needs.



National expertise — We partner with you and provide unrivalled access to our national expertise and resources to help solve pest problems you might face.

Rapid, effective response — Because pest problems can occur at any time, we provide fast, reliable and high-quality service.

Your satisfaction is our promise — We back our service with a national Quality Assurance program and Triple Guarantee.



INSPECTION REPORT

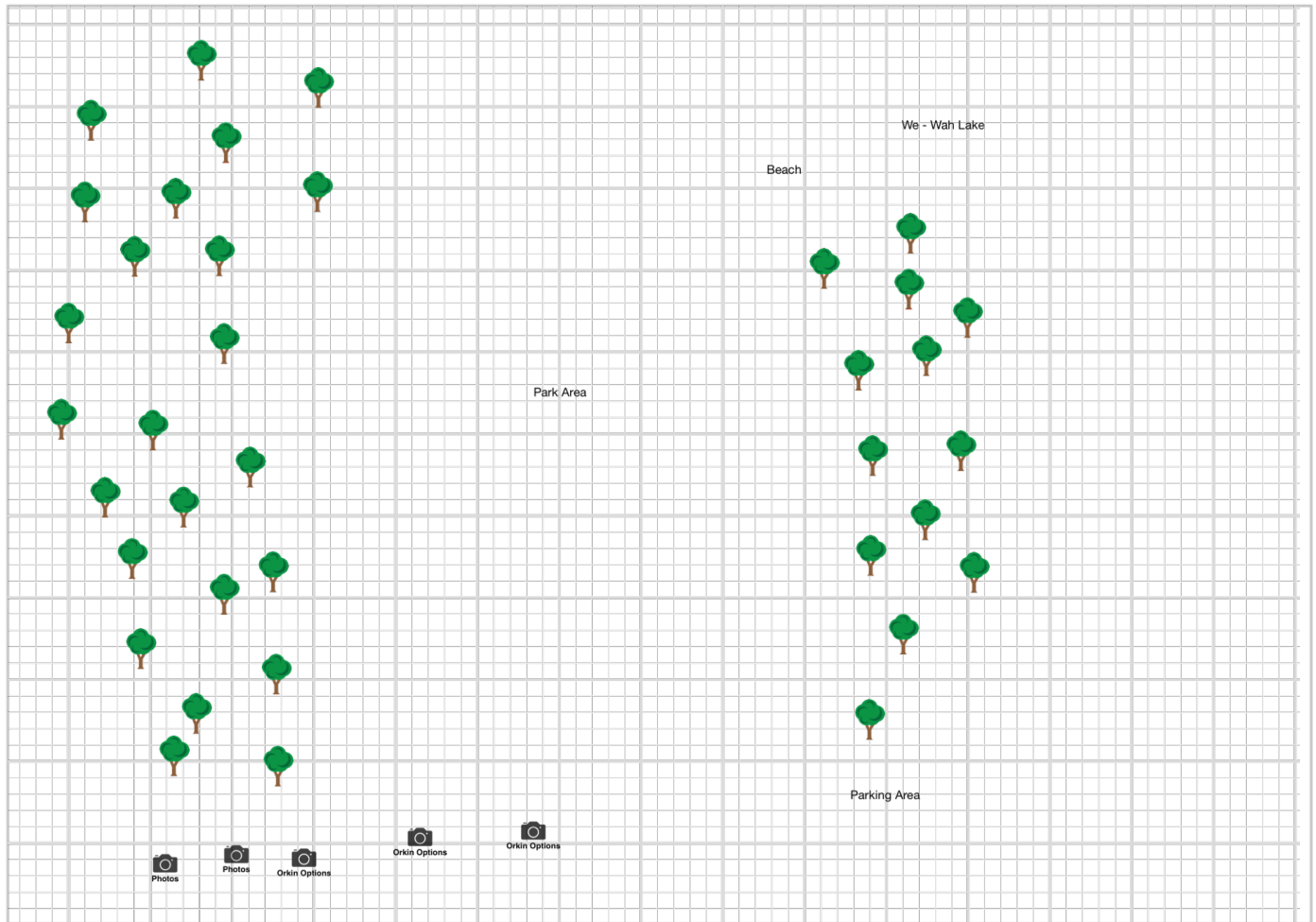
Village Of Tuxedo Park, Inc. Graph

Business Name: Village Of Tuxedo Park, Inc.

Service Address: 77 Wewa Road Tuxedo Park, NY 10987

Account Manager: George Armstrong

Date: July 10, 2023



*Icon indicates general area and is not precise.
Insect evidence and conditions may be widespread.*

1 block = 2 ft

Bait Station Count: 0	Restroom Care Count: 0
Tin Cat Count: 0	Actizyme Dispenser 0
Pest Monitor Count: 0	Actizyme Odor Control 0
Fly Light Count: 0	Pheromone Trap Count: 0
Door Sweep Count: 0	Glue Trap Count: 0
Air Curtain Count: 0	AirSpa/AirRemedy Count: 0
Mouse Snap Trap Count: 0	Rat Snap Trap Count: 0
Orkin Eclipse Count: 0	Gateway Count: 0



MAP LEGEND



Tree



INITIAL INSPECTION IMAGES

Village Of Tuxedo Park, Inc.



Photos



Photos



Photos



Photos



Photos



Photos



Photos



Photos



Photos



INITIAL INSPECTION IMAGES

Village Of Tuxedo Park, Inc.



Photos



Photos



Photos



Photos



Photos



Photos



Photos

Customized IPM

- Our service combines a deep, scientific knowledge of pests with a thorough understanding of your business's unique needs
- Through our Integrated Pest Management (IPM) approach, we identify the best program for your business




Orkin Options

Our Approach to Pest Prevention

- Orkin's A.I.M.® approach is a collaborative and ongoing cycle of three critical activities that help keep pests in their place:
 - Assess the situation
 - Implement a customized solution
 - Monitor, document and communicate
- Why IPM?
 - More environmentally friendly
 - Emphasizes non-chemical control
 - Minimizes any negative impact on the environment of care
 - Combines multiple techniques to break pest life cycle
 - Treats the sources of pest problems, not just the symptoms





Orkin Options



INITIAL INSPECTION IMAGES

Village Of Tuxedo Park, Inc.

Our Service for Your Business

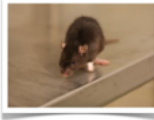
- For insects and crawling pests
 - Inspect for conditions conducive to pest infestations and for signs of pests
 - Glue traps for monitoring
 - Pheromone traps use pests' biology against them
 - Baits or seasonal residual insecticide applications in specific, targeted areas
 - Exclusion techniques
 - Targeted chemical treatments where the insect nests and breeds
 - Customizable treatments will attack pests and their nest mates
 - Vacuums remove insects and debris that might serve as an insect food source



Orkin Options

Our Service for Your Business

- For rodents
 - Use combination of single-catch and multiple-catch mechanical traps
 - Traps serve as both a monitoring and control measure
 - Use weatherproof and tamper-resistant rodent bait stations around the exterior of the facility
 - Foam sealant or caulking close openings that can be used by rodents as harborage or entry points
 - Dispose of any rodent remains



Prohibit entry points and our exclusion recommendations will be reviewed at the end of every service and noted on your service label.

Orkin Options

Our Service for Your Business

- Fly Control
 - Inspect for breeding sites, entry points and fly attractants.
 - Recommend sanitation and exclusion methods as part of a comprehensive program.
 - Install high-performing LED Insect Light Traps—an energy-efficient and sustainable option—that provides round-the-clock protection.
 - Use baits and residual sprays only if needed.
 - Monitor and adjust to ensure your program stays effective.



VIDEO: Orkin Small Fly Foam

Orkin Options

Orkin® VitalClean®

Let us take managing heightened workplace sanitation off your to-do list.

Orkin® VitalClean® helps you maintain business as usual during cold and flu season by helping protect your employees and customers from illnesses caused by viruses and bacteria.

With Orkin VitalClean, our technicians expertly apply a powerful, eco-friendly disinfectant to your workplace surfaces, providing you with next-level clean.



Orkin Options

Why VitalClean®?

- Get the Confidence of a Deeper Clean**
 - Our trained technicians work fast and effectively, minimizing business disruptions and delivering the gold standard in customer service.
- A Proven Disinfectant**
 - Approved for use against a wide variety of pathogens, including viruses that cause the flu, common cold and COVID-19.
 - When applied at full strength, will kill 100% of bacteria and viruses listed on the label on hard, non-porous surfaces and will also sanitize soft, porous surfaces.
- Two-Step Application Process**
 - Treated spaces will be dry and usable again within 15-30 minutes.
- Minimal Environmental Impact**
 - Uses an eco-friendly and practically non-toxic product that is mild on skin, hard surfaces and fabrics.

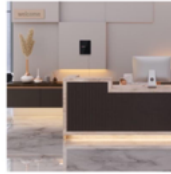
Orkin Options

Scent Services: AirSpa

Scent is the most powerful of our five senses, making it either the biggest asset or biggest threat to your business.

AirSpa helps you create a unique experience by harnessing the power of scent.

- Additional benefits:**
 - Distinguish and reinforce your brand
 - Enhance customer experience
 - Improve brand loyalty
 - Stand alone wall mounted unit or connected inline to HVAC
 - Bluetooth compatible, app-controlled timing and output settings
 - Three sizes available to accommodate any space
- Scents include Apple, Conifer & Laurel, Crushed Lime Mint, Green Tea & Thyme, Matcha Tea, Sunny Citrus and White Tea & Ginger**




Orkin Options

Scent Services: AirRemedy

Scent is the most powerful of our five senses, making it either the biggest asset or biggest threat to your business.

AirRemedy helps to eliminate foul odors and leave your business smelling fresh and clean.


- Additional benefits:**
 - Stand alone wall mounted unit or connected inline to HVAC
 - Bluetooth compatible, app-controlled timing and output settings
 - Three sizes available to accommodate any space
- Scents include Alpha Neutral (simply removes odor), Apple, Conifer & Laurel, Crushed Lime Mint, Green Tea & Thyme, Matcha Tea, Sunny Citrus and White Tea & Ginger**



Orkin Options

Our Service for Your Business

- Orkin Actizyme® Floor and Drain Cleaner
 - An environmentally-friendly solution that dissolves greasy buildup in pipes, cracks and crevices.
 - Scientifically formulated to help control odors and remove drain grime.
 - Even works on odors around trashcans and garbage disposals.
 - Reactivated with water, so just a little solution goes a long way.




VIDEO: Orkin Actizyme

Orkin Options

Our Service for Your Business

- Comprehensive visual inspection during each scheduled visit
- Determine appropriate treatments and/or other countermeasures based on findings
- We focus on your unique pest hot spots and service needs
- Written Service Report after each visit
- If needed, we will provide additional services between regular visits at no extra cost
- Your Orkin Account Manager will visit your establishment within 60 days of your initial service to review your program and ensure it meets your expectations



Orkin Options



INITIAL INSPECTION IMAGES

Village Of Tuxedo Park, Inc.

Specialized Procedures

- For offices, break rooms and lockers
 - Employees can unknowingly carry pests into your facility on their belongings or clothing
 - Unattended food or excess moisture in employee lockers and break rooms can aid in pests' survival
 - Orkin will inspect these areas and monitor for pest activity
 - If pests are found, Orkin will work with you and your employees to quickly eradicate the source of the problem



Orkin Options

Trusted Partnerships



Orkin Options

Our Industry Expertise

- Orkin is a proud member of a variety of industry associations and organizations, including:



Orkin Options

Quality Assurance

- Robust quality assurance – so you know you're getting the service you want
- Quarterly service audit by Orkin branch management
- ISO 9001:2015 certified corporate compliance audits
- Pest and termite control quality department
 - Branch safety and regulatory review
 - Service equipment inspections
 - Personnel training requirements
 - Customer on-site service inspections



Orkin Options

Triple Guarantee

3 ORKIN COMMERCIAL SERVICES TRIPLE GUARANTEE

- 2x24 Response Guarantee
- Reimbursement Guarantee
- 360' Satisfaction Guarantee



Orkin Options

Triple Guarantee

1 — 2x24 Response Guarantee

When you see a pest, you need service right away – 365 days a year. Orkin makes it easy with a direct priority line to our national customer service department and to your local branch. We'll respond to your request within 2 hours and if needed have someone on-site at your facility within 24 hours – guaranteed.



Orkin Options

Triple Guarantee

2 — Reimbursement Guarantee

Should your company be fined by a regulatory agency due solely to a pest infestation, Orkin will reimburse you for the amount of those fines that are paid.*




Orkin Options

Triple Guarantee

3 — 360' Satisfaction Guarantee

60 days complimentary service by another provider if you're still not satisfied

If you are still dissatisfied after 60 days of Orkin's complimentary service and you wish to cancel our service, we will pay for the first 60 days of regular service by another provider of your choice.*



Orkin Options

Triple Guarantee

3 — 360' Satisfaction Guarantee

60 days complimentary service if you're not satisfied at any time thereafter

At any time, if you are not completely satisfied with results of your regularly scheduled service, Orkin will provide complimentary service for up to 60 days until you're satisfied.



Orkin Options



INITIAL INSPECTION IMAGES

Village Of Tuxedo Park, Inc.

Triple Guarantee

3 — 360° Satisfaction Guarantee

60 days complimentary service if you're not satisfied with the way we begin our service

After you choose Orkin, we provide a 60-day guarantee of our service. If you're not satisfied after the first 60 days, we reimburse you in full.



Orkin Options



INITIAL INSPECTION OBSERVATIONS

Village Of Tuxedo Park, Inc.

A handwritten signature in black ink, consisting of several overlapping loops and strokes, written on a light gray rectangular background.

Customer Signature

Customer signature is simply acknowledgement of receipt of the Orkin Inspection Report to which the signature is affixed. The Orkin Inspection Report may contain matters that the customer will need to address should the customer decide to receive services from Orkin. The customer's signature is NOT a commitment to scheduling Orkin services. A separate agreement is required for these services.



QUALITY ASSURANCE

We back Precision Protection™ with Orkin's Quality Assurance program (featured in the American Society for Quality's Quality Progress magazine), which assures your pest management service meets Orkin's high quality standards – and your own.

60-DAY FOLLOW-UP INSPECTION

A follow-up visit by your Orkin Account Manager will be scheduled within 60 days of your initial service to review your IPM program. All findings will be documented and discussed with your designated facility representative.

ISO 9001:2015 CERTIFIED CORPORATE COMPLIANCE AUDITS

Orkin employs a National Quality Systems Team, which utilizes an ISO 9001:2015 certified audit process to ensure proper documented procedures are followed. Close monitoring by the ISO Certification Process reinforces Orkin's documented quality management processes and strict regulatory compliance.

ADDITIONAL SERVICES

We would be happy to submit a proposal for any of the additional services below, upon your request.

- ◆ Bed bug control
- ◆ Bird control (baiting, netting, exclusion)
- ◆ Fly control (service, fly light rental)
- ◆ Orkin Actizyme® Floor and Drain Cleaner
- ◆ Termite control
- ◆ Orkin Actizyme® Odor Neutralizer
- ◆ Wildlife control (groundhogs, skunks, etc.)
- ◆ Mosquito control

A separate service agreement would be required for the above additional pests and services.





ORKIN COMMERCIAL SERVICES TRIPLE GUARANTEE

1 2X24 RESPONSE GUARANTEE

When you see a pest, you need service right away – 365 days a year. Orkin makes it easy with a direct priority line to our national customer service department and to your local branch. We'll respond to your request within 2 hours and if needed have someone on-site at your facility within 24 hours – guaranteed.

2 REIMBURSEMENT GUARANTEE

Should your company be fined by a regulatory agency due solely to a pest infestation, Orkin will reimburse you for the amount of those fines that are paid.*

3 360° SATISFACTION GUARANTEE

- ◆ **60 days complimentary service if you're not satisfied with the way we begin our service** – After you choose Orkin, we provide a 60-day guarantee of our service. If you're not satisfied after the first 60 days, we reimburse you in full.
- ◆ **60 days complimentary service if you're not satisfied at any time thereafter** – At any time, if you are not completely satisfied with results of your regularly scheduled service, Orkin will provide complimentary service for up to 60 days until you're satisfied.
- ◆ **60 days complimentary service by another provider if you're still not satisfied** – If you are still dissatisfied after 60 days of Orkin's complimentary service and you wish to cancel our service, we will pay for the first 60 days of regular service by another provider of your choice.^

** Your account must be current, under contract for over 60 days, and your business must be compliant with sanitation and structural requests as noted on Orkin service reports.*

^ Payment to other provider due to unsatisfactory pest control shall not exceed Orkin's established rates for like service protocol.



INVESTMENT SUMMARY

Village Of Tuxedo Park, Inc.

PROPOSAL #1

SERVICE DESCRIPTION

A walk through inspection of the park was conducted at the location. I observed a large lakefront park area with a field, basketball court, man made beach and We - Wah Lake. Based on measurements, the treatment area appears to be approximately one acre. Based on the size and issue, my recommendation would be to treat the location twice a month for the remainder of the season.

EQUIPMENT

TYPE	FREQUENCY	COUNT
Tick Treatment 4 Months	One-Time (OT)	7

INVESTMENT **

Annual **\$904.00**

** Quote excludes tax and replacement cost of pest control equipment