


## February Water Report

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 5 attachments (353 KB)

Water Synopsis February.pdf; Adjustment Justification Report 2.21.24.pdf; February Pumping Report.pdf; February Pumping Report Annual.pdf; Meter Malfunction.pdf;

Good morning,

Please find attached the Water Report for February 2024.

Correspondence was received from Mr. Keating and Mr. Santoianni regarding the sewer charges to their accounts. Their correspondence will be sent in a separate email.

I am seeking approval to adjust the following accounts before the April Bill Cycle. After the April billing any outstanding balance will be levied to the 2024 Village Tax Bill. I will also need the details of the **Formula** to be used for adjusting accounts that have been charged for unforeseen circumstances.

### **Keating - 95 Cliff Road**

Mr. Keating is requesting his sewer charge be adjusted \$455.76. Mr. Keating claims multiple outdoor water sources contributed to the high usage causing his sewer charge to nearly triple in the 3<sup>rd</sup> Quarter Bill Cycle. As stated in Mr. Keating's letter a more accurate reading of wastewater discharged into the sewer system would be from the 4th Quarter Bill Cycle (October, November, and December) when the outdoor water systems are shut down.

### **Maurer / Wolfe - 14 Old Park Road and 15 Old Park Road**

Michael Santoianni, Property Manager, of 14 Old Park Road and 15 Old Park Road is requesting the sewer charges for both properties permanently be removed and the Sewer service on the accounts be marked Inactive. A sewage backup at 14 Old Park Road was recently cleared by the Town of Tuxedo and upon further investigation, it has come to their attention that the two (2) cottages are connected to the Town Sewer System and maintained by the Town of Tuxedo Sewer Department.

As a result of these findings, I am requesting authorization to adjust Account #547 of \$621.08 and Account #548 of \$664.06. In addition, both accounts will have the Sewer Service marked Inactive to prevent further charges on future billing.

### **Darling – 95 Summit Road**

Mr. Darling is requesting his sewer charge be adjusted \$433.74. Prior to the sewer meter install, Mr. Darling's sewer rate was calculated based on the number of bedrooms and baths in his home. Since a meter was installed to calculate the sewer usage his sewer bill has averaged at a rate of \$122.56 per quarter therefore, he is requesting his account be adjusted of the overcharge.

### **Account #66**

I am requesting authorization to adjust Account #66 (Town Customer) in the amount of \$30,973.78. We received notification from the Court where they have approved the debtor's bankruptcy and therefore, the balance must be written off.

John Bello has reported that some of the residents are out of Town for the winter months and corrections to their meter will be made when they return to Tuxedo Park.

Best Regards,  
Denise Spalthoff  
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