

1. What can the VOTPPD do to foster community-oriented leadership, culture, accountability among the residents?

RESPONSES AS WRITTEN:

a

Continue as they operate now

I think you do a good job currently.

We used to know the former officers better than we do the current state. When they drove by, they would always stop and chat for a moment. That was

Test

they are already perfect.

They should all try to get to know us, what we look like, where we live, etc. It's annoying to call and feel that we might as well be talking to someone in

Please stop targeting residents and issuing summons that go on permanent driver records for crazy minor infractions - we pay a lot of taxes to live here and we've never been so scared of harassment by police. It's one thing to not save to residents or have an overly officious tone - but residents are

I think you guys are doing a good job overall. I understand that COVID has made more distance necessary, when it is all over, and the weather is better, it couldn't hurt to get more face time with residents. Maybe have an open house and show off the keep and guard house?

I just wanted to make a remark on the verbiage of Dave Conklin's email requesting that we do this survey. He refers to "perceived constitutional rights violations." I would not consider the widely publicized problems with citizens of color being killed while being apprehended for minor violations, to be a problem in the perception of the victim. Several these incidents have resulted in death, clearly a violation of their constitutional right to due process. A

Think they do a great job

Frankly, I feel blessed to live in a community in which my family and I have the opportunity to benefit from our own police department and to know several of the officers personally. I think that residents and officers must interact with one another politely, respectfully and cordially, except of course,

I am aware of an African American resident who felt racially profiled by the VOTPPD in the past (basically being challenged walking from the train up to the church parking lot at night, which many residents do). I would hope that issues around diversity will be an important part of this project.

preventing crime and catching criminals are your first obligations. Beyond that: be visible, be nice and be in touch.

I think that, over the last 30 years in Tuxedo, we have had only positive interactions with our VOTPPD so we really don't have anything more to suggest.

What I do want to commend is the increased electronic communication from both the Mayor and the Chief which makes the relationship even more

activities in and around schools in our community is important to build trust and relationships. Caring about adult citizens and the elderly here is important also. During storms and winter months checking in with people to see how they are doing and what they need. Having a back up plan to provide what they might need to get them help they need. Giving a smile and a wave hello when possible goes a long way!

U did great job! Continue what u do now! We appreciate!

Increased visibility by the Police so that the community can get to know the officers. A very positive step would be booth at the entrance to Tuxedo Park where each resident and other people in the community could see and talk to the officers.

It would be nice to tell walkers and joggers out at dusk and in the dark to carry a flashlight and wear reflective clothing, especially if they are walking their dogs. Putting cats eyes on top of the yellow road stripes on Tuxedo Road from entry to first houses might help people from crossing the lines at the curves and speeding. And we desperately need a leash law. This is not a game reserve and I'm tired of replacing shrubs and flowers and cleaning up after Perhaps zoom meetings to discuss issues residents have concerns about. For example, people drive way too fast on E Lake. I am always concerned when making a right out of my driveway that someone will be barreling down around the curved rock wall.

Among residents? NA Among cops while serving? Already done, great job!

I find them helpful and easy to talk to

1.) First and foremost, the full time officers need to make an effort to get to know the residents. A booth will go a long way towards making this happen since it forces an exchange between residents and officers. Also, officers driving by walking residents and slowing to greet them with a simple hello will help. I have driven by officers in their car and waved and received zero response back.

2.) Enforcing with each officer that the policing in the Park is very different from their training and the emphasis school training has on a command

Department does a great job currently. No suggestions for improvement.

We think you are doing a very good job of keeping in touch and responding to us. I think it is more the Mayor's role to try to overcome the Fractures and unite us, just like US President. Problem is there are a couple of disruptive people, who like to keep the pot boiling. Mainly defeated Village politicians who are self appointed, certainly not Community voted (elected) representatives.

Keep doing what you're doing.

Let us know the police better by posting their pictures and brief biography

Keep doing what your doing.

I think that once the booth is back in place, police and residents will develop a stronger personal connection which will hopefully result in greater transparency and cooperation by both parties.

The Tuxedo Park police are always friendly and courteous.

I think the police are doing a fantastic job and am grateful for their service every day.

Continue to be friendly, courteous, and professional

Communication. Include TVAC also since we expect to work with Votppd.

Schedule frequent visits to the schools, including Elementary and address the aspects of communication, misinformation, stereotypes, etc. Create some projects that give the students some productive interaction with the department's work and outreach programs. Perhaps this will foster a feeling of Members of our local police department have for many years interacted with residents of this village in a very satisfactory manner.

Higher visibility. Basically you are doing a great job.

Interactions should be as a part of the community. Friendly and relaxed.

We're a small village. Simply stopping and saying Hi when residents are seen outside would be great.

I think the police are doing a great job.

No need to change anything. You are doing great job. Thank you!

I believe getting the booth back at the gate will help enormously, more interaction with the officers would be welcomed.

The Police has goal of enhancing community relations; they are very active in this area. I have no suggestions.

Exactly what it has been doing: good communication, friendly interactions and quick response time.

Become more familiar with residents. Since the gate disappeared, it has been more difficult for officers to know the residents. Also, offering a forum for learn how to decipher a person who is bipolar. Don't be intimidating when a person is having a panic attack. Show compassion, don't ask what brought on the attack. Don't shine the flashlights around thinking there may be drugs around.

Not much until the booth is in place

Allow the Chief to train the department on community-oriented measures and provide the Chief with the latitude to establish standards and measures

We are new residents here and have no suggestions yet.

Keep doing what you have been doing. My experiences with the police have always been positive.

(No suggestions.)

The VOTPPD's main role is to keep the village residents safe, and it has done a very good job with that over the years. I also appreciated the recent

More events to introduce the people of the VOTPPD to the community they protect. As a new resident this is something I noticed is lacking, no way to

I think the VOTPPD is doing a fine job.

My biggest concern would be if everyone in VOTPPD have been screened for involvement in any radical & racist groups like the Proud Boys, Oath Keepers, KKK, etc. Followed up by announcements of these discoveries, as well as up-to-date and ongoing disciplinary record releases for everyone on the force. Regular updates as to who is part of the force, and any community events they might be involved in themselves (volunteering, food drives, sports if we ever get back to that point). Similarly, due to TP's history as a sun-down town, the police force here should be making extra efforts to lead & educate about this subject, and demonstrate how it has evolved from those days. Lastly, perhaps the VOTPPD can help organize additional TP food be kinder to residents in the gate: give more advice than tickets. keep doing what you are already doing.

Tuxedo seems to have avoided the most serious of current policing issues that plague other areas, including broken community trust, racial profiling, police militarization, and police brutality. It behooves the department to maintain transparency in how it seeks to serve the community; surveys such as

I liked the instant speed limit notification sign when it was up by the lake (could use more); maybe offer child car seat safety checks; the booth coming back would be great for more face-to-face interaction - all in all, very good experience w/ TPPD

Email a monthly newsletter to residents, updating us on recent police activity.

Post Covid a "meet the VOTPPD" community bbq?

Stay friendly and approachable

Looking forward to the booth so that we can see the officers and they can see who we are!

I have found all the officers to be reliable, professional and friendly. I think there presence at the memorial to G Floyd at the beginning of the pandemic
They already do a good job.

I think the community would benefit from getting to know our police officers, something that happened in the past. I think having officers back in the
Let the people of the community get to know the officers who are serving them...foster those relationships.

You are doing it with your emails and updates. Have always found your department to be professional, courteous, and responsive.

hard of hearing. You are usually very polite while answering the telephone.

- for those that have never been in the park it might be nice to have a rough road map - with the destination printed out. Because cell service in the park
is not great. I am happy to give people in the event that they are totally lost an idea of where they need to go. I am happy to show people where to go
during the day. But at night it's difficult.

- get google to stop sending guests to the back gate

- after covid, do more community info sessions with smaller children and their parents to make them understand why you must ride your bike in a
straight line while moving past or up maxwells corner, or while a car is passing.

- in the fall, offer to take people walking up the roadway from the train. Don't just pass them.

Change nothing.

I find the officers very friendly and helpful. Every greeting I've had has been positive. I would like to get to know their names. I wouldn't mind an email w
i can offer no suggestions. i have always found our police force to be friendly, courteous and helpful

I think the police department does a good job.

It would help if the gate was informed about community issues so that a call to the gate could answer questions when the Village office is not open.

For example on holidays and snow days that the garbage or recyclables are normally collected will be today.

The police should notify the Village office when ever a boat is brought into the park to ensure that the boat is properly inspected and washed.

The gatekeepers should notify all grounds keepers each spring that phosphate bearing lawn fertilizers are banned in the park and if used the grounds

I really believe the most important thing is visibility and engagement. The VOTPPD has exhibited both from helping me in a health emergency to
contacting me when my front door was open. Knowing that a patrol car will pass by gives me peace of mind. The officers are well trained, respectful

We have the finest Police Department and Officers any where. I cannot honestly say one thing that could make it better.

Professionalism and Friendliness to the residents and VOTPPD should expect that in return.

We have a unique good natured small community - we respect our Police force. The residents put their confidence and trust in our Police Force to look out for protection and our best interests also for being flexible and helpful with the residents when there is an over-sight.

We think overall they've done a very good job and have been more visible/proactive the past 6 months than in our 22 years in TP.

COMMUNITY SURVEY JAN-FEB 2021

Question 2: Have you had any interaction with the VOTPPD and what was the nature of the interaction?

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Assisted in several matters where we needed emergency medical help

Yea. Stopped our housekeeper's car for no insurance.

Ok to stop for such a reason but P.O. acted like a real jerk.

I had to call about an unleashed dog that was a menace. My initial interactions were frustrating but after reaching out to the chief, I was quite impressed with how he handled the situation -- immediately contacting the dog's owner and coming up with a resolution. Thank you, Chief!

Test

yes and they were perfect.

No real interaction. Don't feel any connection at all.

One week into living in Tuxedo Park, one of the officers screamed (I'm not exaggerating) at my wife and I through the box because we came to a rolling stop in near the chase bank. Just so unnecessary to behave that way. I should add that I have immediate family who are police and am insanely courteous- I don't think the officer in question would have ever guessed how offensive the interaction was - but it was offensive. We've had several of a similar nature. I don't get the borderline militaristic approach to residents (maybe I can see towards non-residents who are unknown, but even then...). I love cops - again - have a bunch in my family - would be great to have residents be less of a target. Just friendly conversation and such. Nothing "professional."

As a note about the structure of this survey (There isn't any other place for "other comments") It doesn't seem likely that you will get "negative reviews" when it seems that a person is required to give their name and email address at the start...

My interaction is mostly limited to waving at officers when I pass through the gate, and landscaping the area in front of the gate and keep with the Tuxedo Park Garden Club. This is almost always pleasant, and their presence does make me feel safe in my home and in the community. I have had several negative interactions with a former part time police officer, Michael Coleman. I find his spreading of misinformation on social media and his slanderous email newsletters to be a detriment to the community. The fact that his introduction to the community was as an employee of the police Only friendly greetings.

Interaction related to assistance with medical emergencies

Yes. I was pulled over for speeding on the causeway last May.

Very positive for non-traffic-related interactions. An officer helped with a situation where we had coyotes on our property; another assisted with a health emergency. By contrast, some of the traffic interactions have been tenser and less cordial than I think warranted (one involved my elderly mother in her 80s and was very upsetting for her).

Over our forty years in the Park, we've only had one major interaction with the police. It was excellent. A neighbor had cut down trees on our property when we were away to improve their view. We found out on a Sunday morning, and called the police. An officer showed up, investigated, and handled the situation with us and the neighbor perfectly. I think he was a part time officer but very diplomatic and wise.

we have had a number of interactions with the police during this period but cannot recall a bad experience. Quite the contrary: the officers involved were courteous and constructive, even when our children, at different times, gotten themselves into a little trouble. we heard that some other people had less positive experiences but these never seemed to amount to anything material.

We've lived here and raised our children here for over 40 years. The police have always come to our need when we've asked. For that we are grateful. But mostly I see the police sitting in cars waiting to catch speeders. It is important to maintain traffic. But as you suggest, by this questionnaire, there is more to be done. Begin with the children and the rest will follow organically. Thank you.
Yes, ask questions, always very helpful!

All extremely positive. The police have helped me in a medical emergency, have kept my kids safe on the streets, and have removed a potentially rabid animal from our home.

All our interactions with the officers has been professional, friendly and helpful. It's really just getting people to be responsible that seems to be the issue. And I think that's a job for both the police and Village Board.

Yes, needed an ambulance for my husband when he was delusional from meds while suffering from cancer and an officer arrived to calm him and wait for the ambulance with us, then police presence when he passed. And for myself twice in 2020 as I was suffering from exhaustion and weakness due to lower GI issues. I've also called various times with questions or to alert about a delivery. Police response on all occasions was professional and comforting. I have absolutely no complaints, great group of public servants.

Incident of trespass and was dealt with professionally and effectively. Great advice.
very helpful

Numerous because I was one of the Police Commissioners for nine years as well as the Trustee representative to our monthly court system. Trustee representatives to the monthly court seems to have totally stopped and I feel it is a mistake. Whomever on the Board reviews the police annual budget should be that representative. You will rapidly get to know each officer and this can only help you help your fellow Board members understand and Yes, and I have found them to be extremely helpful. The few times we needed the police they came or called immediately to our home. Found them to be polite, professional and helpful.

They are always helpful in times of need "bear roaming on property, .

We are in our TP home only 3 or 4 months a yr. we feel very safe when in residence and even when not there, we get the Chief's frequent messages On weather, roads, etc. we have had Chief home for a coffee when he was first appointed. He is an active leader and has an excellent rapport with the Yes. Many years ago my wife asked for help with a rattlesnake in our yard. We view the officer who helped as a hero. Could not have been better.
Friendly and very helpful when called upon

Yes, and it was very positive.

I helped supervise the renovation of the police gate along with Alan Yaski including the bullet proof glass , etc..
I have not.

None

Yes. Polite. Disciplined. As it should be.

Yes. Meetings in the neighborhood or walking the roads of the Park. Always pleasant and reassuring.

Sharing contact information during a storm.
Yes, with a backed up sewer situation. The interaction was wonderful. The Officer was most helpful.
For years we have had various interactions with members of our police department on issues of security, traffic and cyber security all of which have been dealt with in an efficient, cordial and satisfactory manner.
Several. Death of my husband, emergency medical calls, help with a injured deer on my property, checking on me during the last snowstorm.
Had a guest who borrowed my Vespa. A quite unfriendly interaction when stopped. Also, on a long walk, was questioned by an officer. Acted as if I were a trespasser rather than a 40+ year resident. Minor but memorable.
PO Dan Sutherland did that to me just last year and we had a nice chat and got to know each other a bit.
This is an unusual community in that every one of us has frequent interaction with the police when entering the gates. Those interactions are always pleasant and positive. I've also had conversations with a few officer when I've been out walking. Again all interactions have been friendly and I have interaction with the police every time that I go through the gates....
Fire alarm went off. Even though there was no issue we called to help us figure out how to turn off the system. This was little embarrassing but the officer was very professional and understanding.
Many in fact, hopefully all considered helpful! From cars that don't belong in TP, issues in the church parking lot. I called the other day to report a wounded deer on the road, Rt. 17, the officer then called the Town PD to dispatch it.
Yes, I have see often in the community and have even been stopped recently for a minor traffic violation.
All of my interactions have been very positive. They're always helpful and friendly. Thank you!
Nothing major, but routine conversations.
Basically, most interaction has been with regard to announcing people coming to the gate. Officers are always polite. Biggest issue is that many people are let through without having to give names or where they are going.
I was having anxiety when I called the guy at the booth asking a computer question. I thought I hid my anxiety but he called the police to come check me out. I didn't ask him to do that.
I filed an animal cruelty report. The police officers were compassionate, knowledgeable, and helpful.
Yes. We had a dog issue recently and the officer that came to our house as extremely helpful, polite, and very professional
Yes, under a variety of circumstances over our 27-years in residence. The current department has the best potential to deliver on the goal of community-oriented policing.
We reported two dogs, different calls, walking around by themselves and the police seemed to take the calls seriously.
I have been a resident of Tuxedo Park for 27 years. From breaking up a party of my daughters that got out of hand, to helping with a bat problem these were handled well.
Sexist, discourteous, inappropriate comments
No...
Not much
Interaction very limited to one or two helpful suggestions as I drove in through the front gate (i.e. noticed my inspection was outdated).

Yes. I have had interaction with the VOTPPD when I bought a new car and the temporary sticker ran out. The officer was very knowledgeable and informative when I asked what I needed to do following its expiration.

Maybe 5 years ago I was pulled over for an expired inspection sticker inside the park (new car owner at the time, my mistake). Is it common to be pulled over for such a thing? The officer greeted me with "M'am" (I am a Sir), and asked what I was doing in the park or if I was renting around here (I own and am a full-time resident). After checking my details and info, he returned my papers and said "It was my lucky day", and issued a ticket. At no point was the officer rude or discourteous in tone, however he seemed to be making casual assumptions about me, and acting like I should be grateful for not being arrested or hassled further. My traffic-court interaction with another officer was very friendly, and they did their best to offer help in reducing the ticket, while expressing surprise I was pulled over for such a thing.

good interaction.

they are helpful.

on traffic ticketing, it is abit harsh, not feeling like a community.

just a wave at the booth. Also I'm a member of the TP Fire Dept. So unlike most Village residence I have had many opportunities to have interaction w/ the TPPD and they all have been professional and courteous.

Officer dispatched to our home responding to chimney fire. The experience was very positive, and the officer was most professional and good humored.

Yes - regarding a gathering at our home; trucks for building a pool at our home; checking on a random car parked in our lot...all intersections pleasant
Yes. I have called on occasion to report incidents like gunshots in the area, and excess noise and gatherings at the boathouse violating the Covid restrictions. The response was efficient and courteous.

My stalled classic car on village road - professional - inquired appropriately about registration status and went on his way after checking if everything was ok.

Yes... Police have been very good listeners, kind, empathetic and helpful

Just friendly waves as we are let through the front gate and friendly conversations when calling the front gate.

Many times - whether it was calling to find out about power outages or a neighbor asking for assistance from the TPPD to help with a lost dog which decided to sit in the road outside their home. All interactions were very positive and made me feel lucky to have that team in our community.

Yes. My Dog when he was run over and lost his tag so they asked around to inform us and tell us where they had taken him. They have been very informative with storms and outages.

I have had only casual interaction with the police and it has all been very pleasant.

With very few exceptions, I have always had pleasant, professional interaction with the VOTPPD.

Not in a few years

Yes, we have a young bear that use to nap on our wall and the officer used his siren instead of his gun to say mr bear needed to move on.

Otherwise I always say hello and wave while walking the dog.

No

I had a medical emergency at the house recently when a guest ate something that caused an allergic reaction. The responding officer was v professional and calm and helped administer oxygen until the paramedic arrived. Will always be grateful for the quick response for our guest.

bear on property , police responded promptly, warded off bear and provided helpful advice

I asked the chief for some information on the fuel use of police vehicles and he responded very promptly.

I have had employee problems as of late and the Department has been very supportive by announcing visitors, listening to me and acknowledging my concerns. I am most grateful for the quick response and when I had an emergency situation kept me calm and focused.

I have had several interactions over the past 45 years of living in Tuxedo Park and the only thing I can say is that each time I have been treated as a friend . Thank you to each member of our finest.

A while back I was stopped on the causeway for driving over the speed limit - I was informed and politely given a warning which I took seriously - I felt a community spirit and helpfulness.

My wife was issued a summons for an inspection and by the time she showed paperwork regarding the inspection the summons was already issued. Historically, when a resident was driving and there was a reason to pull them over for a something not presenting harm to residents such as speeding, the police used to give a warning about a tail light or inspection sticker needing to be fixed and 99 out of 100 times Iâ€™d bet that resolved the issue. Now Iâ€™ve heard from a couple of neighbors that this wasnâ€™t a isolated situation and they received summons without warning for a non-imminent safety to the community issue just an instant summons issued which seems unnecessarily aggressive, particularly given the way these things were handled in the past. That said, weâ€™ve needed assists with a few things, including a bear roaming our property among other more pedestrian issues

COMMUNITY SURVEY JAN-FEB 2021

Question 3: How would you rate your experience? On a scale of 1-5

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